



THE GLEN HOTEL

Est. 1863

MONSTER MAYHEM

MONSTER MONDAYS TERMS & CONDITIONS

Venue: The Glen Hotel

Promotion period: Monday 5 October 2026 to Monday 26 October 2026

Draw dates: Mondays 5, 12, 19 and 26 October 2026

Eligibility

- Open to patrons aged 18 years or older.
- Glen Rewards membership is not required.
- Patrons must be in the venue and actively playing a gaming machine at the time of the relevant draw.
- Staff of The Glen Hotel and their immediate family members are not eligible to enter or win.
- Patrons who are self-excluded, excluded, barred, suspended or otherwise restricted from the gaming area are not eligible to enter or win.

Promotion Mechanics

- Five active-machine draws are held on each draw date at 7:00pm, 7:30pm, 8:00pm, 8:30pm and 9:00pm.
- At each draw, one gaming machine in active play is selected at random.
- There is no entry fee, minimum spend or minimum bet. A patron does not need to change how they play to be eligible.

Prizes

- Each draw: one cash prize of \$100.
- Each draw date: 5 × \$100 cash prizes, \$500 in total.
- Total prize pool: \$2,000 (4 draw dates × \$500).
- Prizes are paid in cash at the time of the draw and are not transferable.

Draw Conditions

- To claim a prize, the patron must be in the venue and actively playing the selected gaming machine at the time of the draw.
- If the selected patron is not present at the machine, or is not actively playing, within one minute of the announcement, the prize will be redrawn until it is won.
- Winners may be required to show acceptable photo identification before a prize is awarded.
- If a technical issue, system failure or other event outside the venue's reasonable control affects a draw, management may postpone, amend or cancel that draw, subject to applicable regulatory requirements.

General Conditions

- Management reserves the right to verify entries, eligibility and prize claims.
- Management reserves the right to amend, suspend or cancel the promotion if required for operational, compliance, safety or regulatory reasons, subject to applicable regulatory requirements.
- Management's decision is final and no correspondence will be entered into.
- The promotion will be conducted in accordance with applicable Queensland legislation, venue policies and responsible gambling requirements.
- Any personal information collected for the promotion will be used only to administer the promotion and award prizes, in accordance with The Glen Hotel's privacy practices.

Responsible Gambling

- The Glen Hotel supports responsible gambling and encourages patrons to gamble within their means.
- Participation is voluntary. The promotion does not require patrons to gamble more than they otherwise intended.
- Responsible gambling information and support services are available at the venue.

WEDNESDAY MAYHEM TERMS & CONDITIONS

Venue: The Glen Hotel

Promotion period: Wednesday 7 October 2026 to Wednesday 28 October 2026

Draw dates: Wednesdays 7, 14, 21 and 28 October 2026

Eligibility

- Open to patrons aged 18 years or older.
- Glen Rewards membership is not required.
- Patrons must be in the venue and actively playing a gaming machine at the time of the relevant draw.
- Staff of The Glen Hotel and their immediate family members are not eligible to enter or win.
- Patrons who are self-excluded, excluded, barred, suspended or otherwise restricted from the gaming area are not eligible to enter or win.

Promotion Mechanics

- Five active-machine draws are held on each draw date at 11:00am, 11:30am, 12:00pm, 12:30pm and 1:00pm.
- At each draw, one gaming machine in active play is selected at random.
- There is no entry fee, minimum spend or minimum bet. A patron does not need to change how they play to be eligible.

Prizes

- Each draw: one cash prize of \$100.
- Each draw date: 5 × \$100 cash prizes, \$500 in total.
- Total prize pool: \$2,000 (4 draw dates × \$500).
- Prizes are paid in cash at the time of the draw and are not transferable.

Draw Conditions

- To claim a prize, the patron must be in the venue and actively playing the selected gaming machine at the time of the draw.
- If the selected patron is not present at the machine, or is not actively playing, within one minute of the announcement, the prize will be redrawn until it is won.
- Winners may be required to show acceptable photo identification before a prize is awarded.
- If a technical issue, system failure or other event outside the venue's reasonable control affects a draw, management may postpone, amend or cancel that draw, subject to applicable regulatory requirements.

General Conditions

- Management reserves the right to verify entries, eligibility and prize claims.
- Management reserves the right to amend, suspend or cancel the promotion if required for operational, compliance, safety or regulatory reasons, subject to applicable regulatory requirements.
- Management's decision is final and no correspondence will be entered into.
- The promotion will be conducted in accordance with applicable Queensland legislation, venue policies and responsible gambling requirements.
- Any personal information collected for the promotion will be used only to administer the promotion and award prizes, in accordance with The Glen Hotel's privacy practices.

Responsible Gambling

- The Glen Hotel supports responsible gambling and encourages patrons to gamble within their means.
- Participation is voluntary. The promotion does not require patrons to gamble more than they otherwise intended.
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THE GLEN HOTEL

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MONSTER MAYHEM HALLOWEEN MEMBER FINALE TERMS & CONDITIONS

Promoter: The Glen Hotel
Address: 24 Gaskell Street, Eight Mile Plains QLD 4113
Promotion: Halloween Member Finale 2026

1. Promotion Period

The Halloween Member Finale Promotion commences on Thursday 1 October 2026 and concludes on Saturday 31 October 2026.
Entries will be accepted until 8:00pm on Saturday 31 October 2026.

2. Eligibility

- 2.1 Entry is open to patrons aged 18 years or over.
- 2.2 Entry is open to financial Glen Rewards members only.
- 2.3 Employees of The Glen Hotel and their immediate family members are not eligible to enter or win.
- 2.4 Patrons who are self-excluded, excluded, barred, suspended, or otherwise restricted from the gaming area are not eligible to enter or win.

3. How to Enter

- 3.1 A member will receive one (1) automatic entry each time their Glen Rewards card is inserted into an Electronic Gaming Machine (EGM) and the gaming system records a minimum of \$10 in play during the promotional period.
- 3.2 Entries are generated and recorded automatically by the gaming system.
- 3.3 There is no limit to the number of entries a member may earn during the promotion period.
- 3.4 To be eligible to win a prize, members must validate their participation on the day of the draw by either:
 - Swiping their Glen Rewards card at the Membership Kiosk; or
 - Using their Glen Rewards card in an Electronic Gaming Machine (EGM).
- 3.5 The draw will be conducted electronically and at random from all eligible entries recorded by the gaming system.
- 3.6 A member may win only one (1) prize. Once a member wins a prize, all remaining entries associated with that member will be removed from subsequent draws.

4. Draw Details

The draw will be conducted in the Gaming Room on Saturday 31 October 2026 at approximately the following times:

Draw Time	Prize
9:00pm	4th Prize - \$200 Cash
9:15pm	3rd Prize - \$300 Cash
9:30pm	2nd Prize - \$500 Cash
9:45pm	1st Prize - \$1,000 Cash

All draw times are approximate and may be adjusted slightly due to operational requirements.
Winners must be present, eligible and validated to claim a prize.

5. Prizes

Prize	Amount
1st Prize	\$1,000 Cash
2nd Prize	\$500 Cash
3rd Prize	\$300 Cash
4th Prize	\$200 Cash
Total Prize Pool: \$2,000	

- 5.1 Prizes are not transferable, exchangeable or redeemable for any other product, service or benefit.
- 5.2 All prizes will be paid in cash on the night of the draw.

6. Draw Conditions

- 6.1 Winners must be physically present at The Glen Hotel at the time of the draw.
- 6.2 Winners must have completed the validation requirement described in Clause 3.4 on the day of the draw.
- 6.3 Each winning entry will be announced via the Gaming Room public address system.
- 6.4 The announced winner must present themselves to Gaming Room staff with:
 - Their Glen Rewards membership card; and
 - Valid photo identification,within three (3) minutes of the announcement.
- 6.5 If a winner:
 - Does not present within three (3) minutes;
 - Has not completed the required validation;
 - Cannot provide satisfactory identification; or
 - Is otherwise determined to be ineligible,the prize will be redrawn.
- 6.6 A maximum of two (2) redraws will be conducted for each prize, resulting in a maximum of three (3) draw attempts (the original draw plus two redraws).
- 6.7 If a prize remains unclaimed after the second redraw, the prize will convert to an Open Bonus Draw.
- 6.8 For an Open Bonus Draw:
 - The prize will be available to any patron actively playing within the Gaming Room at the time of the draw, including non-members.
 - An active EGM will be selected using the MaxBonus Draw function within the Wildcat gaming system.
 - The patron actively playing the selected EGM at the time of the draw will be declared the winner and awarded the prize.
- 6.9 Management reserves the right to verify eligibility, validation status and prize claims before awarding any prize.

7. Technical Issues

- 7.1 If a technical issue, gaming system malfunction, communications failure or any circumstance beyond the reasonable control of The Glen Hotel affects the conduct of the promotion or draw, management reserves the right to postpone, suspend, amend or cancel the promotion, subject to applicable regulatory requirements.

8. General Conditions

- 8.1 Management reserves the right to verify entries, eligibility and prize claims.
- 8.2 Any entry found to be fraudulent, altered, manipulated or otherwise non-compliant with these Terms and Conditions may be declared invalid.
- 8.3 Management reserves the right to amend, suspend or cancel the promotion where required for operational, compliance, safety or regulatory reasons, subject to applicable regulatory requirements.
- 8.4 Management's decision in relation to any aspect of the promotion is final and no correspondence will be entered into.
- 8.5 The promotion will be conducted in accordance with all applicable Queensland legislation, venue policies and responsible gambling requirements.
- 8.6 Any personal information collected for the administration of the promotion will be handled in accordance with The Glen Hotel's privacy obligations and used only for the administration of the promotion and awarding of prizes.

9. Responsible Gambling

- 9.1 The Glen Hotel supports responsible gambling and encourages patrons to gamble responsibly and within their means.
- 9.2 Participation in this promotion is voluntary.
- 9.3 This promotion does not require patrons to gamble more than they otherwise intended.
- 9.4 Responsible gambling information and support services are available at the venue.

Gamble Responsibly.

